## **Jack Spiegler**

Subject:

FW: 251 Paradise Row

On 2 December 2013 17:49, nigel owen Dear Mr Henry,



i refer to your representation in respect of our premises licence application.

We would be most grateful for the opportunity to tell you a little more about the application and our proposals at Arch 251. We hope that the Bottle Shop and Tap Room will be a valuable community asset where local people can enjoy our wide variety of fine beer and ale. We are experienced operators and understand our responsibilities when operating close to local residents.

During the application process we engaged in consultation with the responsible authorities. This included agreeing conditions proposed by the council's environmental health officer, as follows:

- 1. No customer drinking in the premises external area after 10.00 pm.
- 2. No noise from regulated entertainment shall be audible at any effected façade at a level that causes a public nuisance.
- 3. No more than 10 smokers allowed to smoke in the external areas after 10.00 pm.

The objective of these conditions is to address the concerns set out in your representation. I hope this provides some reassurance to you that we are committed to being friendly and responsible neighbours.

if you have any queries whatsoever, or would like to meet me to discuss the application further, please do not hesitate to contact me.

Many thanks and kind regards

Nigel Owen
The Queens Head
66 Acton Street
London
WG1X 9NB
Nigel@queensheadlondon.com
07980259014

From: Roy Henry

Date: 2 December 2013 23:01:22 GMT

Subject: Re: 251 Paradise Row

Dear Nigel,

Firstly, thanks for your email and I appreciate you directly getting in touch with me.

My main concern with this proposal is those people who are outside the premises after 10pm. My bedroom is located at the back of number 13 and 1 can guarantee you that the noise of

those people standing outside (especially at weekends) will be a nuisance when I'm trying to sleep. I tested this with my neighbours and asked them to stand in their yard and chat. The noise radiated off the tunnels and straight into my room. If this is increased to at least 10 people (who are meters away from my window) you will certainly hear them, and I know from experience when people consume alcohol they will chat louder.

Is it possible to erect some sort of partition that extends up the side of number 14, so at least it acts as a sound barrier to the back of the houses on Paradise Row? At present the gap means that noise will certainly travel up the street (see attached pic).

Andrew - I've noticed a number of other alcoholic licences for the other arches, so in this instance I think something that blocks the noise from that gap will certainly be welcomed by the residence if all is approved, 10 people at one arch will increase to 20 people on another. At present I'm still very unhappy regarding the noise outside.

Kind Regards, Roy Henry



From: Nigel Owen

Date: 6 December 2013 16:36:42 GMT

To: Roy Henry Subject: 251 Paradise Row

Dear Mr Henry

Thank you very much Indeed for your email.

i am confident that the restriction on drinking after 10.00 pm will ensure the number of smokers, and the time they spend outside, will be kept to an absolute minimum. Under no circumstances whatsoever will i tolerate any customer behaviour that will disturb the local residents.

I have forwarded your concems and proposals for a partition sound barrier to Network Raii, who own the Arches. While i cannot install a barrier on their Arches myself, i will certainly pursue this proposal and encourage Network Rall to follow your suggestion. I hope that helps.

Please let me know If you would like to meet to discuss your concerns further. I would be delighted to meet you and the other local residents.

i understand from the Council that, based on your sole objection, the application will proceed to a hearing on 19 December at 6.30 pm. Please do iet me know if there is anything further i can do to heip address your concerns further and hopefully forego the requirement for the hearing

Many thanks and kind regards



## **Andrew Heron**

From: Jack Spiegler

**Sent:** 12 December 2013 13:32

To: Andrew Heron
Cc: Tilly Burton

Subject: FW: 251 Paradise Row

Follow Up Flag: Follow up Flag Status: Completed

## **Dear Andrew**

Thank you for sending the report.

Please see below correspondence for your reference. I would be grateful if copies (together with the emails you have) could be distributed to Members ahead of the hearing, as I hope it assists. I will let you know if my client hears back from Mr Henry.

Thanks and kind regards

Jack

Begin forwarded message:

From: Nigel Owen

Date: 6 December 2013 16:36:42 GMT

To: Roy Henry <

Subject: 251 Paradise Row

Dear Mr Henry

Thank you very much indeed for your email.

I am confident that the restriction on drinking after 10.00 pm will ensure the number of smokers, and the time they spend outside, will be kept to an absolute minimum. Under no circumstances whatsoever will I tolerate any customer behaviour that will disturb the local residents.

I have forwarded your concerns and proposals for a partition sound barrier to Network Rail, who own the Arches. While I cannot install a barrier on their Arches myself, I will certainly pursue this proposal and encourage Network Rail to follow your suggestion. I hope that helps.

Please let me know if you would like to meet to discuss your concerns further. I would be delighted to meet you and the other local residents.

I understand from the Council that, based on your sole objection, the application will proceed to a hearing on 19 December at 6.30 pm. Please do let me know if there is anything further I can do to help address your concerns further and hopefully forego the requirement for the hearing.

Many thanks and kind regards

